



Patients registered with Dr Maclay General Practice can contact their doctor without attending the surgery via a secure website called:

## **OzDocsOnline**

Ozdocsonline offers a secure and trusted way to communicate with your doctor when you are unable to see them in person. Some consultations are not suited to online consultation, and you should consider this before contacting your doctor through this service. If the service is not able to be provided by your doctor on Ozdocsonline you will be informed of this as soon as possible.

This service is a paid service, and Medicare rebates are not available for online consults.

*Most people will send their doctor a message via this service and receive a reply within 24 hours. Often this reply will include further questions or advice. Several messages are able to be exchanges with one consult, referring to 1 problem generally. When the consult is finished required paperwork or scripts can be sent to your home or email address or directly to the pharmacy of your choosing.*

### **Instructions for use of Ozdocsonline to contact Dr. Maclay.**

If you are registered with Docklands Family Medical please ask our reception for details of how to use the service, or:

1) go to [www.ozdocsonline.com.au](http://www.ozdocsonline.com.au)

You will see a search bar in the centre of the page under the heading 'Find your doctor online'. Enter 'Maclay' into the search box and press Enter.

2) 'Maclay functional Medicine' will be visible under the search box. Click on the blue heading 'Maclay Functional Medicine'.

3) On the right side of the page there will now be a blue button 'Create Account'. Click on this button.

4) Enter your details and press 'Create Account' when finished. Follow the instructions to complete your registration. With your username (usually your email address) and Password you will now be able to request and pay for an eConsultation.

*Please note replies from your doctor will come through to this account and not directly to your email address, although an alert is normally sent to your email when you have a reply waiting.*